

“E-MAPAN”

COMPLETE DIGITALISATION OF DEPARTMENT

INITIATION

- The department is digitizing all its activities.
- New “e-mapan” software has been developed through M/s KEONICS and it is ready for launching.
- Hardware’s like – Laptops, Mobile Printers, data Cards and Digital Signature certificates have been provided to all the Legal Metrology Officers across the State.
- Help Desk at Head Office is being created.
- Training to all the Legal Metrology Officers on digitization completed.

ADVANTAGES OF “E-MAPAN”

- Administration will be transparent and people friendly.
- Human errors in writing certificates / licences will be avoided.
- Accuracy in calculation of financial and other statistics.
- Systematic maintenance of departmental data.
- Perfection in follow up and renewals of certificates / licences.
- Avoids leakage of fees.
- Easy to monitor activities of officers and officials.
- Creating complaint monitoring mechanism and redressing the grievances of consumers.
- Synchronizing Auto Rickshaw data with RTOs and attending the complaints effectively on fare meters.
- People can use directly and interact with department for the services.
- Considerable savings in stationary, storage, records maintenance, and man hours.
- Avoids maintenance of bulky and voluminous records as the data is stored in the server.
- Uniformity of work procedures throughout the State.
- Information of various fees and penalties are available on the website.
- Digital licences .
- Digital verification certificates / Packaged Commodities registration certificates.
- Digital notices for the cases booked.
- Data being captured digitally by the system.
- Complaints tracking mechanism, including Auto Rickshaw fare meters.
- Office records like cashbook, reports etc., are maintained digitally.
- Contact number and name of repairer licence holders available for traders.
- Approved repairing charges available on website.
- Verification charges and penalty amount available on-line.

